



## Data Sheet

# Managed Customer Invoice Distribution Solutions

## What is Managed Customer Invoice Distribution?

### Solution overview

**Many businesses struggle with customers not paying invoices on time, often claiming they never received them! This issue frequently arises from mismatched invoice delivery methods or a lack of visibility into the delivery process.**

B2BE's Managed Customer Invoice Distribution solution addresses this problem head-on, ensuring your invoices are delivered promptly, with confirmation loop to confirm receipt. Whichever method or format your customers prefer, we have multiple options for you—email, EDI, e-invoicing, facsimile, or print and post.

Our customer invoice distribution portal allows you to proactively manage and track invoice delivery status. If an invoice hasn't been received, this gives you sufficient time to address the issue.



## Key Features

### **Proactive Payment Management**

Our solution includes automated reminders and alerts for unpaid invoices, enabling you to address potential payment issues early and prevent cash flow disruptions.

### **Effortless Compliance**

We understand that compliance is critical. Our solution makes it easy to track and trace documents, link related transactions, and maintain a complete document exchange history, simplifying audits and ensuring adherence to regulations.

### **Customisation and Integration**

Our Managed Customer Invoice Distribution solution is designed to integrate seamlessly with your existing systems and processes. We'll work with you to customise the solution to your specific needs, ensuring a smooth transition and maximising its effectiveness for your financial operations.

### **Global Accessibility**

B2BE provides our services to customers operating in over 60 countries worldwide. Our system is accessible anytime, anywhere, allowing you to connect with your trading partners and manage your invoices regardless of location.

### **Great Customer Support**

B2BE is dedicated to providing outstanding customer service and support. Our team of experts is always available to assist you with any questions or issues, ensuring you get the most out of our solution and experience minimal disruptions to your operations.

# What you can achieve with B2BE's Managed Customer Invoice Distribution solution



## Accelerate Cash Flow and Reduce DSO

- Ensure timely payments by eliminating delays caused by lost or misdirected invoices.
- Improve your cash flow and shorten Days Sales Outstanding (DSO) by ensuring Customers have the Invoice in hand to process.



## Gain Complete Invoice Control and Visibility

- Track invoices in real-time from the moment they're sent to the moment they're viewed by your customers.
- Proactively manage any delivery issues and ensure transparency throughout the Invoicing process.



## Foster Positive Customer Relationships

- Shift your collections team's focus from chasing late payments to proactive communication and collaboration.
- Build stronger customer relationships by ensuring invoices are received and processed on time.



## Ensure Data Security and Minimize Risks

- Regularly audit your invoicing process to identify and address compliance gaps before they escalate into issues.
- Maintain compliance with expert guidance.



## Streamline Operations and Boost Productivity

- Automate time-consuming manual invoice tasks, freeing your team to focus on higher-value activities.
- Increase efficiency and productivity across all parts of your organisation connected to Invoice distribution.



## Enhance the Customer Experience

- Offer customers their preferred invoice delivery method and easy access to invoices through a self-service portal.
- Minimise errors and delays, leading to greater customer satisfaction and loyalty.



## Reduce Costs and Increase Profitability

- Eliminate expenses related to printing, postage, storage, and manual invoice processing.
- Lower your operational costs and improve your bottom line.

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### About B2BE

B2BE delivers electronic supply chain solutions globally, helping organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. We're driven by a passion for what we do, inspired by innovation, and underpinned by a wealth of knowledge. With over 20+ years of experience, the B2BE teams operate worldwide.

For more information, visit <https://www.b2be.com>