

## First Steps

# Managed Customer Invoice Distribution

B2BE's Managed Customer Invoice Distribution solution is designed to eliminate the uncertainty and frustration of traditional invoicing. To get started, it is important to understand your current situation and identify improvement areas. Here are the first steps to guide you:

## What does success look like for your invoicing process?

- Define your goals: Faster payments? Reduced DSO? Improved customer satisfaction?
- Have you identified the local and government requirements for your invoicing process?
- Identify key metrics to track progress.

## How does your finance team collaborate with other departments to create invoices?

- Are there bottlenecks or inefficiencies in the process?
- What support does the finance team need to streamline invoice creation?

## What are your internal approval processes for issuing invoices?

- Are there any unnecessary steps or delays?
- How can you streamline approvals without sacrificing control?

## What resources are currently dedicated to invoicing and collections?

- How much time and effort are spent on manual tasks?
- How many resources are being used to manage the invoice distribution, and how much does it cost?
- What challenges does your team face in managing the process?

## How do your customers prefer to receive invoices?

- Do you have a mix of delivery methods (email, EDI, paper, etc.)?
- Are you able to accommodate their preferences?

## How do you currently track invoice delivery and processing status?

- Do you have visibility into when invoices are received and viewed?
- Are you able to proactively address any issues?

## Ready to take the next step?

**Contact B2BE** to learn more about Managed Customer Invoice Distribution.

### About B2BE

B2BE delivers electronic supply chain solutions globally allowing organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. With over 20+ years of experience, the B2BE teams operate in over 20 countries and regions and speak 17 different languages. We are trusted by over 6000+ customers with more than +58,000 trading relationships.