



Data Sheet

Invoice Payment Solutions

Make it easier for customer to pay you

Solution overview

The invoice payment solution is a cloud based solution to allow your customers to pay your invoices via credit card. The solution displays current and outstanding, or overdue invoices in a way that the customer can easily select the invoices they need or want to pay before they're taken to a credit card payment gateway. The payment once completed will then generate an allocation or remittance file which you can then integrate or manually manage in your ERP or business system. If you want customers to be able to query invoices you can the query workflow to the solution so all queries, responses and actions are retained against an invoice.

Key Features

Making it easier for account customers to pay

The ultimate goal is to ensure you're manage DSO days in the best possible way. The interfaces are highly configurable and are designed to help maximise the customer's payment so they keep within their terms and the account remains clean. Allowing credit card payments adds to the ways your account customers can pay to help induce better payment practices.



Identifying invoices by outstanding days

You can configure how the invoices are displayed to customers to encourage customers to pay outstanding invoices as well as current invoices. In fact the system, if the customer doesn't want to specify what they're paying can also auto allocate the payment value based on the configuration you have setup. oldest to newest, outstanding to current, largest value to smallest so it's highly flexible for your organisation to setup and your customers to use so your allocations are cleaner.

Cloud based and easy to use

The invoice payment solution is accessible via the O2C portal so it's cloud based and easy to use. It also means other solutions are available in a single interface whether they're made available to functions in your organisation or to your customers.

Allow auditable invoice queries

Invoices, no matter how hard you try to remove the problem, will potentially cause disputes. The query workflow allows customers to raise queries in a structured way, manage short payments while the query is dealt with and also allows the movement of queries within different functions in your organisation. The query workflow also records all the queries, actions and outcomes so you always have the history to fall back on if need be.

Remittances creation

Many of your clients, if they pay you via cheque, credit card or in cash, do not supply remittance advices so your credit team is left to allocate the moneys as best they see fit. Using the invoice payment solution you know exactly what the customer is paying, even if they short pay, so you can allocate payments correctly.

About B2BE

B2BE delivers electronic supply chain solutions globally, helping organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. We're driven by a passion for what we do, inspired by innovation, and underpinned by a wealth of knowledge. With over 20+ years of experience, the B2BE teams operate worldwide.

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