Data Sheet

Customer e-Invoicing Solutions

100% customer invoice automation

Solution overview

To ensure your accounts receivable teams are focused on managing only the truly difficult B2BE's e-Invoicing solutions mean all customer invoices are digitized no matter how your customer wants to receive them. This means the invoices are sent to B2BE electronically and on-sent to your clients based on how they wish to receive them meaning full automation from your organization's perspective. e-Invoicing also means that any truly integrated invoices can be sent based on the customer's required protocol and format whereas others can be emailed or sent using the print management solution. In the end, they're all electronic to your organization and they're available online for your customers and organization.

Key Features

Multi-channel customer e-invoicing
Within your customers base some customers will be able to support e-invoicing initiatives and others will not. Which may in fact be dependent to some degree on the industry your organization operates. B2BE solutions enable 100% e-invoice transmission using one or more of B2BE's Document Management solutions: EDI, Email, Print Management or even fax so you can distribute invoices in any way to meet your customer's requirements.

Automated invoice enrichment

To ensure your customer's accounts payable can match your invoices B2BE's Document Management and electronic processes can enrich invoice files as they're parsed through the system. Add qualifier information the customer needs or data that may reside on a purchase order you've received but can't produce on the invoice. This means your invoices when they arrive at your customer will be matched more easily and ensure more accurate and timely payment.

e-Invoice workflows

B2BE offers a number of workflows which can be used for customer e-invoicing. Approval workflow if you need to approve invoices, query workflow or the document routing workflow which lets you configure how you send your customers invoices; EDI, email or using the B2BE Print Management solution. All plug and play with the O2C solution to enhance and handle any specific requirements your organization may have when dealing with your customers.

Invoice payment

If you want to offer to customers a way in which they can pay their invoices via credit card the invoice payment solution can allow you to do just that so it's easier for your customers to make credit card payments and to allocate. All invoices sent using one or all of B2BE's e-invoice solutions are used to display the invoices to the customers.

Automated validation

Some customers have very specific validation rules they apply to their supplier invoices when they receive them via EDI. B2BE can apply these validation rules to the invoices as they pass through the system and notify you when an issue will cause a validation issue so you don't find out simply when you're short paid.