

**Data Sheet** 

# Email Gateway Solutions



### Helping to create a fully electronic Document Management suite for your outbound documents

Solution overview

The B2BE Email Gateway solution is a fully independent solution to send your business documents to customers or suppliers via email. The solution can also be incorporated into a broader Document Management solution to help ensure 100% of your organisations outbound documents are electronic.

If you want to send Invoices to customer's or purchase orders to suppliers, for example you can combine email with EDI and print management (for customer invoices) to ensure you can deliver the documents in the most efficient and cost effective way and ensuring you have flexibility, particularly with customers, to send based on how they wish or want to receive documents.

Key Features

### **Auto Document Formatting**

All documents can be formatted to represent your hard copy format. The invoice B2BE sends to your client via email will copy your invoice format, for example. Similarly, if you need to send documents in a specific file format such as .csv/Excel or similar this is also supported.

## Email 🔀

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B2BE's rule based validation can automatically notify you when an email address of the recipient isn't structured correctly so it can be rectified so any further documents are sent to the right recipient.

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### **Document Routing**

B2BE can either use the email address you send in the file to distribute the document to the recipient or you can utilise the Document Routing workflow. Setup recipients, document formats and much more which can be easily managed by the business.

### **Document Resend**

The B2BE Email Gateway also supports the re-transmission of documents via email. Whether they want via email initially or not. It's simple to select the document and resend it to a recipient with a single click.

### **Alerts and Notifications**

B2BE's Email Gateway has the ability to notify you as and when transactions fail validation so they can be managed in a timely manner and you can spend your time focusing on other priorities and let automation do its work.

### Audit and Visibility

The Email Gateway also gives great visibility of the documents sent via email, who they were sent to, when and an audit trail to ensure there is full visibility and control.



# What you can achieve with B2BE's Email Gateway solution



### Any format any receiver

Managing receivers and formats, even within the context of email documents is not always straight forward. Some customers or suppliers may need different formats and in fact need documents sent to different receivers. Or via email and EDI in some cases. B2BE's solution means ease of use and can handle anything you wish to send or a receiver wants to receive.



### Automated and easy

All B2BE's Document Management solutions automate and enable ease of document management. If you already send or receive documents via EDI including an email solution for the document is straight forward, B2BE can use the same file structure and format for emailing.



### Business visibility

When documents are sent via email it also means they're made available online and can be accessed by both sender and receiver if there's a value to do so. Similarly, visibility also means they aren't reliant on addressing issues with IT for internal support and document tracing.



### Scalability

The B2BE Email Gateway is highly scalable. Increases in volumes can easily be absorbed within the B2BE infrastructure ensuring no backlog of documents and immediate receipt by the recipient.



### **Document handling cost reductions**

Email, while not automating both parties in the transaction, like EDI, still provides greater cost savings and flexibility over hard copy documents. Manual labour is removed, audit and control is added and overall emailing documents means automation to the sender.

#### About B2BE

B2BE delivers electronic supply chain solutions globally, helping organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. We're driven by a passion for what we do, inspired by innovation, and underpinned by a wealth of knowledge. With over 20+ years of experience, the B2BE teams operate worldwide.

For more information, visit www.b2be.com

