

**Data Sheet** 

# Workflow Solutions

Giving you control of your document management solutions



# **Solution overview**

Document Management solutions and the transmission or integration of documents electronically is not always easy to manage within your organisations systems. B2BE offers a wide range of workflows to better assist with the movement of documents between suppliers and buyers and their trading partners for many of the Document Management solutions B2BE offers.

Whether it's to validate or route documents or to offer specific workflows to enable the upload and processing of documents B2BE's workflows are designed to enhance the Document Management experience and help in areas that your systems may not be able to handle easily or where it makes sense to have human intervention.

## **Key Features**

#### **Automated rules based validation**

The rules can be defined in most document management workflows to capture issues as and when they occur so there's no need to manually review each and every document passing through one of B2BE's Document Management solutions.

#### **Exception handling**

The B2BE Document Management workflows allow you to configure the exceptions you wish to capture or the process the workflow will create so it can be customised by document type or stage within the document transaction set.

## **Automated notifications**

Of course no-one wants to spend their day watching an application to wait for something to happen. B2BE's workflows are designed to automatically notify you when an event occurs that requires attention and possible action.





#### Manual data rectification

When a workflow detects an issue based on the rules that have been set users can take a number of actions which may include rejecting the document or rectifying the issue and re-validating so what you receive is then accurate and will not create issues within your ERP or business system.

#### **Automated rectification**

Many of the workflows available to manage your document management solutions can be configured to automate elements of the workflow so you don't need to check, validate or review each document so you can focus only on documents that create issues.

# What you can achieve with B2BE's Workflow solutions



#### **Accurate integration**

EDI or any document management solutions rely on accuracy, bad data or processes means delays and manual intervention. B2BE's Document Management workflows help to ensure that there is increased accuracy. Or at best, issues are identified early within the process rather than further into the transactional document set, for example when invoicing.



#### **Error management reduction**

By setting a range of rules, allowing users to manage these easily on-line it means errors or issues can be reduced and what your ERP or business system receives, or you send, is going to be correct the first time, meaning delivery times will be met and there will be less chance of goods being returned or held-up.



#### Improved responsiveness

If your only managing exceptions and you're being notified as and when these occur it means you can be supper responsive to customers, or suppliers, and get the issue resolved in a timely manner which means the supply chain process isn't slowed down.



# **Greater visibility**

The workflow solutions are all cloud based and available through the Web Portal which means they can be accessed anywhere and are highly visible and easy to use so errors or issues can be identified easily and appropriate actions taken quickly.

#### About B2BE

B2BE delivers electronic supply chain solutions globally, helping organisations to better manage their supply chain processes, providing greater levels of visibility, auditability and control. We're driven by a passion for what we do, inspired by innovation, and underpinned by a wealth of knowledge. With over 20+ years of experience, the B2BE teams operate worldwide.





